

Proudly serving the community since 1916

21 West Nicolet Street Banning, CA 92220 951.849.3192 tel. 951.849.6355 fax www.banninglibrarydistrict.org

BOARD OF TRUSTEESDIRECTOR'S REPORT

Meeting Date: November 13, 2019 By: Kevin Lee, District Director

Exhibit 11.1

TITLE: Facility Assessment and Improvement Discussion

DISCUSSION:

Our library has not gone through a renovation for years. On October 23, 2019, Board Trustee Cousar, Circulation Manager Morales, and I had our Facility Improvement Committee meeting. At said meeting, we discussed about our library building's "health." It was not good. The building walls were our biggest concern. We found multiple crack lines along the building walls (see attachments). These crack lines appear to have developed over time. We believe this will get worse if we do not take any action of some sort. This is an opportunity for the Library to fix its building and expand its space, if possible.

We decided to bring in a professional to help us get an idea of what we need to do to bring our facility up to current standards and conditions, including user safety, expansion, and project management. Chris Tooker, from Trendzitions, met us on November 4, 2019. The Committee agreed that he should come before the Board to introduce himself and his company, which he agreed to.

Information about Trendiztions is attached.

RECOMMENDATION:

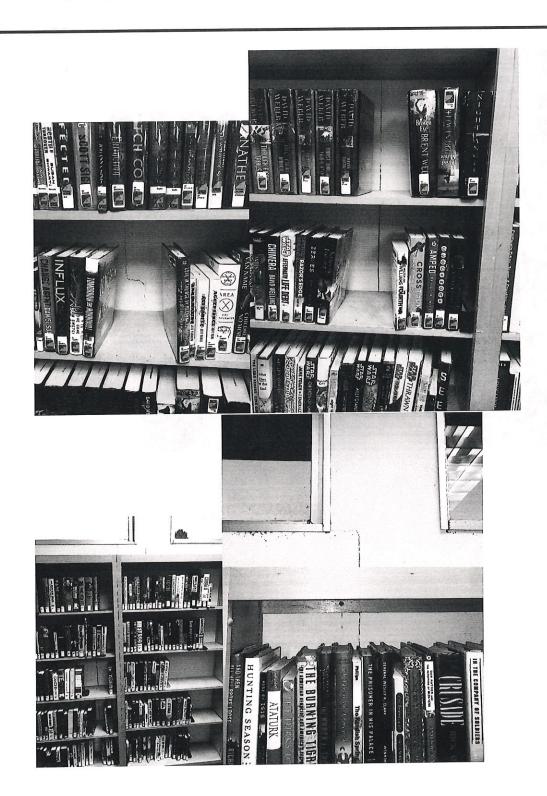
Information only. No board action required at this time.

BOARD ACTION				
Motion:	Second:			
□ Little	□ Geronimo	□ Ajigbotafe	□ Cousar	□ Lara
□ Approved as Recommend		Approved as Amended	□ Other: _	
Passed, approved, a	nd adopted on	, 2019.		
Alex Geronimo, Boar	rd Secretary			



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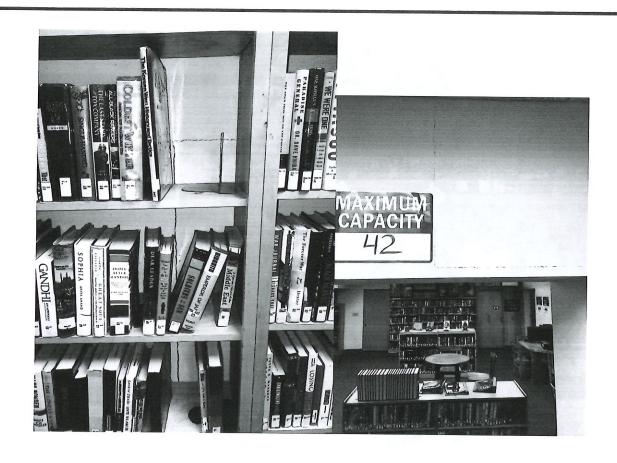
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Trendz-FITTM

FACILITY REAL ESTATE PLANNING Money Back Guarantee

- I. DELINEATE PROJECT GOALS & OBJECTIVES
 KNOW YOUR TARGET, PRIORITIES & NEEDS
- II. DEFINE SPATIAL & SQUARE FOOTAGE NEEDS
 KNOW YOUR SIZE TO AVOID WASTING YOUR MONEY
- III. DEVELOP BENCHMARK RELO & FF&E BUDGET
 KNOW YOUR COSTS TO MAXIMIZE YOUR NEGOTIATIONS
- IV. DETERMINE PROJECT TIMELINE & SCHEDULE
 KNOW YOUR TIMING; MAKE TIME YOUR FRIEND, NOT ENEMY
 - V. DECIDE ON BEST-FIT ARCHITECT/SPACE
 PLANNER/DESIGNER
 KNOW YOUR RESOURCES & MATCH THEM TO YOUR NEEDS

BANNING LIBRARY DISTRICT

KEVIN LEE - DISTRICT DIRECTOR

PRESENTED BY CHRIS TOOKER (949) 727-9100

EXPERT PLANNING FOR NEW FACILITIESTM
SINCE 1986



We will pioneer innovative real estate project management practices and keep the pulse on workplace strategies, cutting edge technologies and processes. We will ensure the efficient use of our clients most valued resources: their time, staff and money. We will drive results, expedite change, lower costs and improve quality for our client's profitability and success.

Our Vision

We blend honest, caring and open people who are accepting and expecting to be held accountable for consistently delivering their best efforts every day. We have fun, but prioritize the client's needs above our own. We work to communicate proactively and resolve conflicts in a CareFrontational style. We work as one unit and do not tolerate "slackers" on our team.

Our Culture

We will maintain a trusting and sincere relationship with our clients based on our integrity and non-negotiable values. We will not accept referral fees, kickbacks or commissions. We will not charge based on a percentage of costs or savings. We will treat all clients, vendors and service providers with dignity and respect. We insist on the highest level of accountability!

Our Values

November 5, 2019



BANNING LIBRARY DISTRICT

Kevin Lee - District Director 21 Nicolet Street Banning, CA 92220

Dear Kevin,

Planning a new facility project can be very time consuming, distracting and frustrating when you don't do it every day for a living. Estimating and establishing your company's requirements for space and projecting costs accurately in today's business world can be risky and somewhat overwhelming task.

However to get it right, accurate planning and timely evaluations of your options are essential to reducing cash flow surprises and a successful decision. We can provide you with support that will allow you to:

- Focus on your core responsibilities and improve your production
- Expand your options with our resources and vast database
- Benefit from our objectivity, as we have no agenda other than yours
- Lower costs with our knowledge & strategies to impact costs without reducing quality
- Get it right the 1st time because you have the best accurate information

Our expertise in planning new facilities has been developed since 1986 and over 1,350 successfully completed projects ensure *BANNING LIBRARY DISTRICT* receives accurate information. **Trendzitions**, *Inc. (TI)* will provide benchmark pricing for all costs related to your relocation.

We provide a money back guarantee for our Trendz-Fit Planning services due to its value!

Our focus will concentrate assisting you with support that will:

- Organize completely your company's goals & objectives to create consensus.
- Identify your square footage needs now and in the future for a new facility.
- ♦ Establish a benchmark budget & identify cost for your relocation and FF&E.
- Develop a project timeline to better plan accurate & realistic decisions and deadlines.
- ♦ Select best Architect/Space Planner

Trendzitions, Inc. will ensure *BANNING LIBRARY DISTRICT* has all of the correct groundwork done, in advance. This will allow you to avoid bad decisions based on miss-information and give you better control by knowing all of your options. We will help expedite, facilitate and communicate and lead to your agenda.

We look forward to working with you.

Sincerely,

Mis Tooker-

Chris Tooker President/CEO



Trendz•Fit*

DELINEATE GOALS WITH 'GOTCHA' KICK OFF

GOTCHA EXECUTIVE NEEDS ASSESSMENT KICK-OFF MEETING

Delineate Goals and Objectives

Trendzitions, Inc. (TI) will hold OUR 90 minute trademark signature project kick off meeting with all key department heads using our "GOTCHA" approach, to learn all of your goals, objectives and concerns as they relate to your project. This meeting is vital to the project's success. It allows the team to feel involved, to voice their concerns and requirements and to set the expectation of what the transition will look like when done right.

Identify and Consolidate the Complete Agenda

TI will provide you with a summary that will allow you to prioritize and crystallize your needs and wants. This tool will create the synergy needed for aligning individual agendas with corporate goals and objectives and ensure everyone is on the same page!

WE'VE GOTCHA COVERED!! hylandagyour fuelly, darig and identifying your goals, digitire and seis in withus, is est wayth got excellent results for your goids. Your help will allow us to organia, priorit of a shate what are the 16th disported, 16th a producted to a support it man on your genda, by one address your policy thought.								
GOALS: Please overall vision) and he	e khorste cuwhst you west to accomplish in this Trendrides (your w, when you west finished, you will know we did't right!							
OBJECTIVE	S: Whatwould the "WOW" effect look like when you get there? Please at this get can be required as the first you have for your new facility.							
TIMING: Areti	hare my timing issues that we should be aware of?							
CONCERNS	What are some of the ouncerns you have about this project/new facility?							
HESITATION	VS: What are your fears with regards to your project and/ornew facility?							
ABSOLUTES	: What are the non-negatible, hard boundaries, or must have issues?							



VANGUARD Vanguard New Facility-GOTCHA SUMMARY 6/19/2013

GOALS:

- Create an efficient, effective & thriving work environment where people are proud & want to work & produce results
- Smooth and seamless relocation process without damages equipment or downtime Secure facility to it complies with TSA/Customer Trade Pattnership Against Terrorism requirements
- Maintain professional, positive and team centered mentality, collaboration and communication
- Select vendors with high standards and that propose quality services and products
- Utilize a quality and certified vendor for cabling to eliminate any network cabling concerns
- Open communication with managers + staff, Dept. heads must professionally guide their teams through this & maintain focus

- Provide secure storage (payroll), and adequate storage for filing; need file cabinets in A/R; 20 cabinets in Shelly's area Purchase economical, but quality modular workstations with a focus on ergonomics, monitors, keyboards and seating
- Create adequate function w/refrigerator & 4 microwaves & a printer room to help reduce noise. & chatter general work areas
- Purclasse several white boards or floating glass board to share among departments. Crosto stuging & paper maint, area for $\Delta P \ll \text{Cosh}$ Flow, secure area for checks & a general/shared access file area.
- Provide adequate meeting rooms and locked work space for FT Dept., May need assistance on scanning/destroying documents Create a workspace layout that adheres to department and personnel needs
- Create proper lighting. HVAC, meeting rooms, and create proper adjacencies
 IT needs heteling stations for national resources and requires (2) cubes to have a higher height than the standard
- IT needs work lab (verify if security is needed) to assemble and work on desktops, hardw
- Create and implement a more organized filing system for storage and consider a higher quality vendor for off-site storage

TIMING: AVOID the following department timing issues, probably aim for 3rd weekend of the month

- Payroll: avoid payroll week/ General Ledger avoid 1st-10th of menth/ Global Finance avoid 10th-20th of menth
 AP=1st-10th, last bus, day of month/Agent Accounting avoid 1st week of month, last 3 days of the month
 IT -fast week of month and first 4 working days of the month
- MPLS circuit need (90 days lead time)

CONCERNS:

- Limited access to record storage (technology); lack of storage space, may need to consider off-site storage
- Functional furniture (doors that close in desk, 50% not working)
- IT will need more support resources to help with relocation if it extends beyond I week.
- Appendixe of lack of equality regarding space with designated offices and/or size of cubes; people need to take responsibility for their respective departments attitudes and outlook on this project

HESITATIONS:

- People getting sidetrucked from their regular responsibilities
 Fear of finger pointing and need to have a back-up plan in place to provide confidence in our ability/process

- 100% functional & maning on Monday from 6am-6:30pm with network connectivity (especially A/R and A/P)
- Dates are non-negotiable for Payroll/General Ledger, Olokal Finance dates are somowhat negotiable Financial and global service files securing relocation; IT needs 90 days for new circuits

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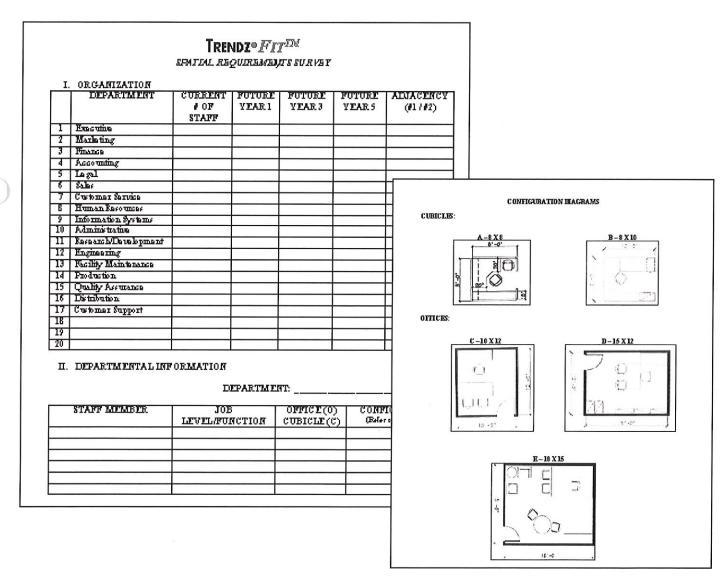


Trendz•Fit**

II. DEFINE SPATIAL REQUIREMENTS

DEVELOP NEEDS ASSESSMENT

TI Consultants will review the current spatial needs and help to define your space requirements and office standards. A programming report after meeting with key personnel and management will be produced. This will help to define early the spatial requirements for offices, open areas, department sizes and common areas. This will include discussions about traffic flow, department adjacencies, special equipment or furniture needs for both public and private areas. Identifying the spatial requirements early allows for proper building size selection and will allow for planned growth.





Trendz•Fit**

DEFINE SPATIAL REQUIREMENTS (CONT'D)

MAXIMIZE EFFICIENCY AND FLEXIBILITY

TI Consultants will establish standards through surveys and questionnaires with executives and department heads to provide for maximum flexibility. Client is expected to provide an accurate organization chart identifying all current employees by department and manager. Additionally a current and accurate phone extension list is needed.

Our survey will include a review of your headcount; both current and future with projected growth over 1, 3, and 5 years. Your spatial needs will be investigated by person and their job function, by department and their interactions with each other as well as common areas. Building load factors and circulation factors required for aisles, ADA access, exiting, etc. will also be addressed.

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TRENDZ®FITTM

III. DEVELOP BENCHMARK BUDGET

IDENTIFY COSTS ASSOCIATED WITH RELOCATION & FURNITURE, FIXTURES & EQUIPMENT

Trendzitions, Inc. (*TI*) will quickly and accurately compile benchmark pricing associated with successfully and completely setting up your entire operation at the new location. We will identify all areas that will incur costs in order to relocate the entire company operationally. **Missing costs will be discovered and defined.**

TI will address several hundred areas where costs can impact your business as a result of a relocation!

Our research will include all benchmark pricing relating to:

- ♦ Telephones Systems, Voice Mail, Internet & Telco Lines
- ♦ Computers System Relocations, Local Area Network Relocation Support
- ♦ Data & Telephone Cabling
- ♦ Security, Intrusion, Access Control & CCTV systems, Audio/Visual systems, Presentation equipment, Video Conferencing & Training systems
- Modular & Freestanding furniture systems
- ♦ The Physical Relocation Office Moves, Warehouse and Inventories
- ♦ Printing Moving Announcements, Business Cards & Forms
- ♦ Signs, Banners, Directories & Temporary Signs, Employee name plates, etc.
- ♦ Racking, Shelving, Mezzanines, Etc.
- ♦ Machinery, Riggers, Labs, Etc.

"It is our goal to educate you on the possible and probable costs associated with accomplishing your vision for the facility. Please consider the costs represented are based on our best efforts to match you with products and services that will meet your needs.

As is often the case, the overall costs are often more than expected and can create some financial discomfort and concern on how to best to manage and address these costs. Help has arrived, and we have lots of experience, resources and ideas on to best manage, plan for, defer, mitigate and amortize these costs to make it more affordable to accomplish the new facility that you can afford."

- Chris Tooker

MAKE FULLY INFORMED FINANCIAL DECISIONS

Decisions will be made and you will avoid the negative financial effects of surprise costs.

Know your costs early so you have complete knowledge and expectations about your costs so you can create options!

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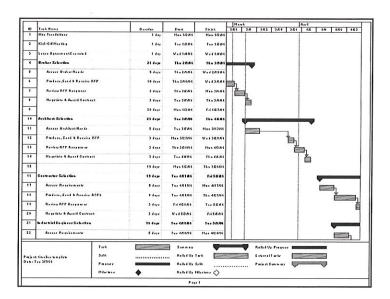


Trendz•FITTM

IV. DETERMINE PROJECT TIMELINE

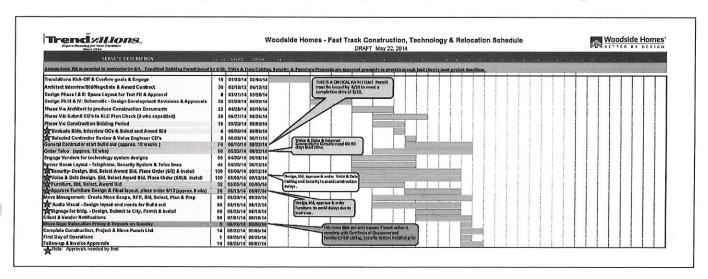
ORGANIZE & PRIORITIZE YOUR FOCUS & DECISIONS

TI will organize and prioritize all the key items associated with your plans for expanding and relocating your business. These items will include the Real Estate search process, lease negotiations, space planning, development of construction documents, as well as construction of the new space, ordering and installation lead times for new products and technologies. We will help to prepare you for an aggressive game plan so that your expectations will match the realities of the transition process. This allows for the correct timing to address all facets of your business. This will also allow BANNING LIBRARY DISTRICT management team to concentrate your energies in the most time effective fashion and prioritize the use of your time against key critical decisions.



DISCOVER SEQUENTIAL & PARALLEL TASKS

TI will review your business priorities and help identify what key decisions need to take place and when.



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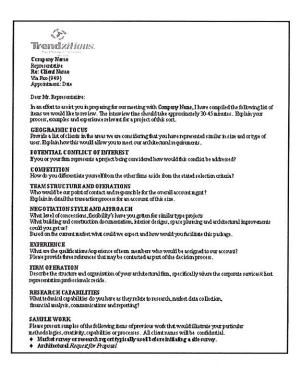


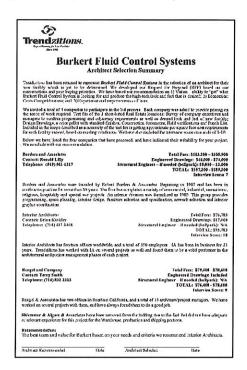
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V. DECIDE ON BEST-FIT ARCHITECT/SPACE PLANNER

PROFILE ARCHITECT/SPACE PLANNER

Once your programming is complete, it is time to find a qualified Architect/Space Planner who can take your spatial requirements, and fit those requirements into the plans for your new facility.





INTERVIEW EXPERIENCE

TI will evaluate the Architectural/Space Planning community to select the best one for your requirements. We will conduct an interview process that will allow each firm to showcase their talent, demonstrate their unique skills and approach to projects. We will be comparing the different styles, resources and services offered in this competitive environment. This process reveals their talent, creativity and connections that best suits your needs.

We will help provide insights during the interview processes that allow you to focus on the talent and fit first. Once we have completed the interview process and ranked the candidates we will review the costs for each firm for your review.

Trend zitions. Expert Planning for New Facilities Since 1986

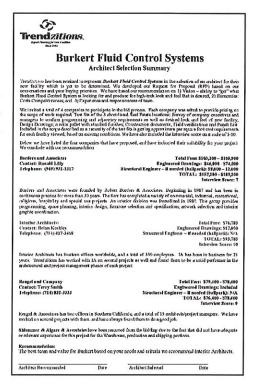
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DECIDE ON BEST-FIT ARCHITECT/SPACE PLANNER (CONT'D)

ARCHITECT/SPACE PLANNER SCOPE & COST COMPARISON

TI will prepare a Request for Proposal, distribute to qualified bidders, analyze bids and prepare an analysis and summary with a recommendation as to the Architect/Space Planners that you should interview. This will save you time by having qualified bids analyzed by the evaluation process you established.

TI will work with the company or individual selected to make sure that your adjacency requirements are met, as well as your timing requirements. The selected Architect/Space Planner will provide preliminary space plan drawings and tissue layouts for the review, critique and modifications of management and department heads. This will ensure that the floor plans created by the Architect/Space Planner will meet your actual functionality requirements. It is much easier to move a wall to meet your specific needs at this stage of the game before you start the Tenant Improvement Process.



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		Relay	Process Proposition Confirmation			uniter planters	paterine verificands d	Leadicator			takenitetiar	74.110 B.11	Berra & Berra & Approval	101.0	Protest Constructors Foggivers (More House for fig.)		Total Cys
Barders and Associated Rorald Lifley 5630 Camp in Drive Newport Brach, CA \$3660 (849) 951-1317	Yrs. in Business: 38 & off-courses: 1 & off-courses: 1 & off-courses: 14 Principal II; Ron Lilley Project Manager:	\$12,000	\$1,600	510,800	\$8,500	\$5,000	\$6.600	540,000	53,600	\$1,000	OC 56,400 Inland Valley 59,100	\$3,300	\$4,400	\$103,200 \$103,200	\$46,000 \$74,000	\$3,000	\$157 \$187
Interior Architects Briaz Konbley Si80 Hentol Street, #105 Corta Meat. CA 92625-3952 (714) 137-3458	Yrs. in Boriness: 19 6 of Locations: 16 6 of SestE 18 Here-353 we Principal: Brina Krohley Proj. Mart Shanoon Medina	\$16,890 \$14,490	\$2,785	\$13,800	\$4.600	\$1,840 Inc.	\$2,785	\$25,500	5920 Inc.	\$2,785 \$1,393	OC 544,220 S11,520 Inland Valley S14,729 S11,520	Inc.	Loc.	526,535 576,783	\$17,000	V/A	\$400 \$93.
Rengel and Company Terry Smith 333 E. Carrino Real Tutin, Ca. 92789-3605 (714) 832-3333	Yrs. In Unincom 25 # of Locations: 3 # of Sentf: 18 Principal: Rick Rengel Proj. Mgr: AJ	52,400	\$2,500	55,000	\$1,500	Inc.	\$3,500	\$52,000	N1,000	\$1,500	OC S3,000 Inland Valley S4,000	Tnc.	N/A	\$76,400 \$75,400	Inc	N/A	\$76.
Tutun, Ca 92780-3605	Principal: Rick Rengel	\$2,400	\$2,500	55,000	\$1,500	Inc.	\$3,500	\$52,000	N1,000	\$1,500	Inland Valley	Tnc.	N/A	\$75,400	Inc	N/A	

SELECTION OF THE INTERIOR DESIGNER

Often times the talent of a uniquely focused Interior Designer brings significant value to a project look and feel. *TI* will address this need and include the engagement of this key individual on your team if it is deemed appropriate. This can be an individual within the Architect firm or may be a different firm or individual.

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DATE

BANNING LIBRARY DISTRICT SCHEDULE OF SERVICES

BANNING LIBRARY DISTRICT and **Trendzitions**, Inc. (*TI*) agree that *TI* will coordinate, consult and implement each of the services checked below as described in our Proposal Service Descriptions. *TI* will provide for the research, evaluation and coordination of the services checked below. All services include the **Trendzitions** GOTCHA Executive Needs Assessment Kick-Off Meeting

$Trendz {\scriptstyle \bullet} FIT^{TM}$	$TRENDZ \boldsymbol{\cdot} \boldsymbol{P} LA \boldsymbol{N}^{TM}$									
REAL ESTATE PLANNING SERVICES	PRE-LEASE DESIGN & TRANSACTION SUPPORT									
 ☑ DELINEATE PROJECT GOALS & OBJECTIVES (GOTCHA) ☑ DEFINE SPATIAL SQUARE FOOTAGE NEEDS ☑ DEVELOP BENCHMARK RELOCATION & FF&E BUDGET ☑ PRODUCE PROJECT SCHEDULE & TIMELINE ☑ INTERVIEW/BID/SELECT BEST-FIT REAL ESTATE BROKER 	☐ REVIEW & TOUR BUILDING SHORT LIST ☐ SELECT, DISTRIBUTE RFP, INTERVIEW & BID ANALYSI ☐ PROVIDE PROJ. TIMING/PLNG MANAGE & COORD TEST FITS ☐ REVIEW & DEVELOP TI LETTER SCOPE PRE-CONSTRUCTION SERVICES									
 □ PRE-LEASE TRANSACTION SUPPORT □ BID, INTERVIEW & SELECT ARCHITECT/SPACE PLANNER □ INTERVIEW/BID/SELECT BEST-FIT INDUSTRIAL ENGINEER 	 □ MANAGE/COORDINATE ARCHITECT/MEP CDS □ SELECT APPROVED GCS & DISTRIBUTE RFP □ BID, INTERVIEW & SELECT GENERAL CONTRACTOR 									
TRENDZ- $BUILD^{TM}$ CONSTRUCTION MANAGEMENT										
☐ DEVELOP SCOPE, DISTRIBUTE RFP & PROVIDE BID ANALYSIS ☐ BID, INTERVIEW & SELECT GENERAL CONTRACTOR ☐ MANAGE BUILD OUT & COMPLETE PUNCH-LIST	☐ PROVIDE VALUE ENGINEERING & LEADERSHIP ☐ MANAGE BUILD OUT, PROJECT MTGS, CHANGES/TIMING ☐ MONITOR BUDGET, CHANGE ORDERS & PERMITTING									
	DOR PROJECT MANAGEMENT									
☐ INITIATE KICK-OFF & MANAGE PROJECT MEETINGS ☐ LEAD/MANAGE VENDOR/CLIENT COMMUNICATIONS ☐ NOTIFY & COORDINATE SUPPLIERS/SERVICES	 □ MANAGE PROJECT TIMELINES AND SCHEDULES □ DEVELOP PROJECT TASK FORCE □ WEEKLY ON-SITE ADMINISTRATIVE SUPPORT 									
TRENDZ• $TECH^{TM}$ TECHNOLOGY & PROPERTY	DUCT CONSULTING & PROCUREMENT									
TELECOMMUNICATIONS CONSULTING	TECHNOLOGY, OFFICE & WAREHOUSE PRODUCT									
☐ BID & PROCURE VOICE/DATA & PAGING CABLING☐ BID & PROCURE VOICE & DATA TELCO LINES	☐ PROCURE MODULAR & FREE STANDING FURNITURE ☐ DESIGN, BID & IMPLEMENT A/V SYSTEMS ☐ DESIGN & BID SECURITY SYSTEM ☐ BID/PROCURE & COORDINATE WAREHOUSE RACKING									
TRENDZ- <i>RELOTM</i> Facil	ITY RELOCATION MANAGEMENT									
☐ DEVELOP WRITTEN SCOPE OF WORK (RFP) ☐ WALK THRU VENDORS FOR RELOCATION BIDS ☐ PRODUCE MOVE COST COMPARISON ☐ CREATE RELOCATION SCHEDULE ☐ INVENTORY FREESTANDING FURNITURE & EQUIPMENT	☐ PREPARE DESTINATION MAPPING OF FLOOR PLANS ☐ COORDINATE PRE MOVE MEETINGS ☐ PROVIDE ON SITE MOVE DAY SUPERVISION ☐ DISTRIBUTE POST MOVE ALERTS & FOLLOW-UP ☐ LIQUIDATE EXCESS FURNITURE & EQUIPMENT ☐ APPROVE, CORRECT & PROCESS INVOICES									
THIS DOCUMENT COMPINED WITH OUR PROPOSAL SERVICE I	DESCRIPTIONS STRUCTURE OF FEES CONFIDENTIALITY AND									

SERVICE AGREEMENTS ALONG WITH OUR TERMS & CONDITIONS, FORM OUR COMPLETE ENTIRE AGREEMENT.

DATE

Trendzitions

BANNING LIBRARY DISTRICT



Trendz• FIT^{TM}

REAL ESTATE PLANNING SERVICES STRUCTURE OF FEES

Listed below is the breakdown of your needs that *TI* had defined with our service fees. *TI* assistance will give you maximum control of this process and will also allow you to maximize your resources of time and money.

DELINATE PROJECT GOALS & OBJECTIVES

- ♦ Conduct our trademark GOTCHA project kick off meeting to capture all critical issues
- Produce a 1 page summary that reflects a management consensus of desired outcomes

DEFINE SPATIAL REQUIREMENTS

- ♦ Interview dept. heads/management to establish current staff needs & future growth
- ♦ Develop standard sizes, offices, cubicles & common areas needs for fit, function & flow
- ♦ Create/revise spreadsheet summary of head count plus load & circulation factors

DEVELOP BENCHMARK BUDGET

- Establish benchmark pricing for all relocation & furniture, fixture & equip. costs
- Provide a Spread Sheet for Review, Revisions & Final Consensus

DETERMINE PROJECT TIMELINE

- Organize Schedule, Timing, Priorities and Desired Deadlines
- Identify critical milestones for key management decisions

SELECT ARCHITECT/SPACE PLANNER/INTERIOR DESIGNER

- ♦ Distribute RFPs and Prepare Analysis & Summary
- ♦ Select, Interview 3 Finalists, Negotiate & Award Contract

FEE FOR SERVICES PACKAGE TOTAL

*\$14,850.00

*TI will be reimbursed for all out of pocket expenses: Mileage, blueprints, etc.

This is an agreement for a packaged fee for services and, in the event of a project cancellation beyond the control of *TI*, a buyout of the contract for 35% of the projected contract amount may be exercised. This document combined with our Proposal Service Descriptions, Schedule of Services, Confidentiality and Service Agreements along with our Terms & Conditions form our complete entire agreement.



SERVICES AGREEMENT

Trendzitions, Inc. (TI) and BANNING LIBRARY DISTRICT (set forth below) enter into this Agreement. TI will agree to provide consulting, management and coordination of listed services and BANNING LIBRARY DISTRICT agrees to pay TI for these services. These services are listed in the TI Schedule of Services and described by our service descriptions and authorized by BANNING LIBRARY DISTRICT.

DANNING LIDDADY DICTRICT

BANNING LIBRARY DISTRICT			
21 W. Nicolet Street	Banning	CA	92220
CURRENT ADDRESS	CITY	STATE	ZIP
			4
New Location Address	CITY	STATE	ZIP
Total Trendzitions , Inc. Fee for Service	es	\$ 1	4,850.00
50 % Non-Refundable Retainer			7,425.00
50 % Balance Due Upon Presentation o	f Deliverables	<u>\$</u>	7,425.00

Payment Terms & Reimbursements: Payments are due upon receipt and are considered late 10 days after the invoice date. After 10 days a 5% late fee will be assessed each month. All expenses will be billed at cost plus 15%. All payments shall be made without claim, reduction or offset for any purpose whatsoever. The vendor and contractor "community" shall be liable for damages resulting in their lack of performance. We do not profit from or make any warranty on their work or performance. (The cost for mileage will be billed at 55¢ per mile).

Client Requirements: Client is expected to provide an accurate organization chart identifying all current employees by department and manager. Additionally a current phone extension list is needed. Inaccurate information from client may result in additional charges.

Entire Agreement: The provisions contained in this agreement constitute the entire agreement by and between BANNING LIBRARY DISTRICT and TI and all-prior discussions or agreements, whether oral or written are incorporated within. TI is not bound by any representations or inducements not set forth herein. This agreement, our Proposal Service Descriptions, Schedule of Services, Structure of Fees, Service Agreement, Confidentiality Agreement and along with our Terms and Conditions constitute the entire Agreement, unless modified in writing and signed by BANNING LIBRARY DISTRICT and an authorized Officer of TI.

BANNING LIBRARY DISTRICT	DATE	Trendzitions	DATE
	DATE	1 1 CHULERONES	DATE



TERMS & CONDITIONS

General: This Agreement may not be amended except in writing, and signed by a duly authorized officer for both parties. Any attempt to assign or transfer any of the rights, duties or obligations herein shall render such attempted assignment or transfer null and void. The laws of this state shall in all respects govern this Agreement. The parties hereby agree that any dispute relating to the services stated hereunder shall be subject to the courts of jurisdiction for the State of California.

Procedures: Trendzitions shall control and direct all communication information and vendor pricing as it is **Trendzitions**' responsibility to compile, evaluate, compare and provide said information. **BANNING LIBRARY DISTRICT** further agrees to release **Trendzitions** from all performance obligations and provide payment in full upon demand if **BANNING LIBRARY DISTRICT** neglects to adhere or interferes with these procedures as deemed by an officer of **Trendzitions**.

Limitation of Liability: In the performance of this Agreement, **Trendzitions** shall be liable only for the coordination, management and consulting services. Further, no liability will arise if the performances of such services are prevented by declared government emergencies, civil disturbance, strikes or other causes beyond **Trendzitions**' control. **BANNING LIBRARY DISTRICT** agrees that neither **Trendzitions** nor its agents or employees shall be liable for any loss or damage to the **BANNING LIBRARY DISTRICT**'s agents or employees arising in connection with their performance. Our financial liability is limited to the amount paid for said services. The financial liabilities will stay with the selected vendors and their specific performance.

In no event shall **Trendzitions**, its agents or employees, be liable for indirect, incidental or consequential damages included without limitation, any loss of business, damage or expense directly or indirectly arising from contractor's inability to deliver products or services as required by the **BANNING LIBRARY DISTRICT**. This responsibility shall be that of the vendor, supplier or contractor.

Indemnification: Trendzitions and BANNING LIBRARY DISTRICT shall each indemnify and hold each other harmless from any and all claims, actions, suits, proceedings, costs, expenses, damages, demands, and liabilities, including attorney's fees claimed by any person, contractor, or organization to the extent caused by the other party related to its obligations or actions under this agreement.



CONFIDENTIALITY AGREEMENT

Client Authorization: Trendzitions, Inc. (TI) will be our authorized management and consulting firm. TI is authorized to notify various services including, but not limited to, telephone service, gas, electricity, and ordering new service transfers or disconnects on BANNING LIBRARY DISTRICT behalf. They may release any necessary information to complete the implementation of these services. BANNING LIBRARY DISTRICT shall have full financial responsibility for all utility fees, deposits, and closing bills incurred during said projects.

Non-Duplication & Disclosure: This agreement is designed to protect all documents produced and distributed by TI and to prevent their unauthorized use of distribution for any purpose. The enclosed information is confidential and proprietary to TI. Its creation and production are for the exclusive use of our clients or prospective clients. In addition, the client shall not publish, duplicate, distribute or reuse TI documents, procedures, or materials in any manner, for any purpose without the written consent of TI. $BANNING\ LIBRARY\ DISTRICT$ will hold and maintain in the strictest confidence all documents in this proposal, and the provisions of this agreement shall survive the termination of this agreement. $BANNING\ LIBRARY\ DISTRICT$'s duty to hold confidential information in confidence shall remain in effect until the confidential information no longer qualifies as a trade secret or until TI sends written notice releasing $BANNING\ LIBRARY\ DISTRICT$ from this agreement, whichever occurs first.

Confidentiality: All *TI* documentation is trade secrets of *TI*. These documents are not to be copied or distributed to any parties other than those listed in our proposal. *BANNING LIBRARY DISTRICT* promises to keep confidential, not copy or distribute any such *TI* materials, samples, or documents.

No *TI* documents may be released to any party other than those listed, without *TI's* prior written approval and *TI's* non-disclosure agreement signed in advance by the party to receive *TI's* documents. In the event *BANNING LIBRARY DISTRICT* disclosed any of *TI's* documents, *BANNING LIBRARY DISTRICT* agrees that *TI* will be entitled to equitable and injunctive relief, without bond, in addition to any other remedy to which *TI* may be entitled. The prevailing party in any lawsuit or arbitration shall be entitled to attorney's fees.

Non-Solicitations: It is understood that *TI's* clients and our employees are not to be solicited by our clients or vendors. A tremendous amount of time, training, and unique proprietary methods are used to develop these relationships, and a great deal of expense is incurred in securing both clients and employees.

This document combined with our Proposal Service Descriptions, Schedule of Services, Structure of Fees and Services Agreements along with our Term and Conditions form our complete and entire agreement, unless modified in writing and signed by **BANNING LIBRARY DISTRICT** and an authorized Officer of **TI**.

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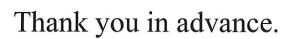


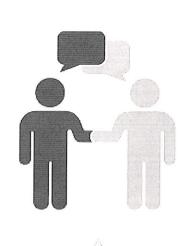
We appreciate your business and strive to provide you with an excellent experience. If for any reason you are not satisfied, please contact us immediately so we can adjust and improve our service.



Your Feedback is very important to us. We need your feedback to get it right and stay on track.

If you feel that we deserved anything less than 5 stars, please notify us right away so that we may resolve any issues you may have.





5 Star Rating